



SUPPORT SERVICES FOR SEXUAL EXPLOITATION AND ABUSE SURVIVORS IN UKRAINE

INTRODUCTION

This document provides a list of available service providers in Ukraine offering support to survivors of Sexual Exploitation and Abuse (SEA). These services include medical, psychological, legal, and emergency assistance. All referrals are made based on the survivor's needs and consent.

NATIONAL HOTLINE FOR SURVIVORS

Government Hotline for Domestic and Gender-Based Violence

Phone: 15-47 (24/7, free of charge)

Email: hotline@ukr.net

Services: Crisis counseling, referral to shelters, legal and psychological support.

“La Strada Ukraine (NGO Hotline for Women’s Rights and Protection)

Phone: 0 800 500 335 (mobile) / 116 123 (short number)

Website: www.la-strada.org.ua

Services: Confidential consultations, referrals to legal and psychological support, emergency shelter assistance.

MEDICAL ASSISTANCE

Ministry of Health of Ukraine (Emergency and Trauma Service)

Emergency number: 103 (nationwide)

Services: emergency medical assistance, forensic medical examination, and referral for long-term medical support.

Médecins Sans Frontières, MSF

Phone: +380 800 302 303

Services: medical and psychological assistance for survivors, support after sexual violence, and help with medical documentation.

SUPPORT SERVICES FOR SEXUAL EXPLOITATION AND ABUSE SURVIVORS IN UKRAINE



PSYCHOLOGICAL SUPPORT AND COUNSELING

Ukrainian Association of Psychologists

Website: www.psyassociation.com.ua

Services: free and low-cost psychological support focused on trauma-informed care for survivors of conflict-related sexual violence.

National Psychological Hotline (NGO “Without Barriers”)

Phone: 0 800 211 444

Services: crisis counseling, referrals to therapists, and specialized support for women and children.



LEGAL ASSISTANCE AND ADVOCACY

Free Legal Aid Centers (Ministry of Justice of Ukraine)

Phone: 0 800 213 103

Website: www.legalaid.gov.ua

Services: legal representation, protection of victims’ rights, and assistance in obtaining restraining orders.

Ukrainian Helsinki Human Rights Union

Website: www.helsinki.org.ua

Services: legal consultations, court representation, and strategic litigation to protect survivors’ rights.



SHELTERS AND SAFE HOUSES

Network of Shelters for Women (coordinated by UNFPA Ukraine)

Phone: +380 44 299 82 69

Services: emergency accommodation, reintegration support, and safety planning.

Caritas Ukraine – Crisis Centers for Women

Website: www.caritas.ua

Services: short- and long-term shelter, psychological support, and social assistance.

SUPPORT SERVICES FOR SEXUAL EXPLOITATION AND ABUSE SURVIVORS IN UKRAINE

REPORTING MECHANISMS AND ADDITIONAL SUPPORT

Charitable Foundation “Social Projects Center of Future” (reporting cases of PSEA)

Email: PSEAcenersocial@gmail.com

Phone: +38 093 691 45 24

This channel is intended for beneficiaries, partners, staff, and other individuals who have witnessed or experienced inappropriate behavior related to the organization’s activities or projects.

We:

- receive and register reports of possible SEA incidents;
- ensure confidentiality and safety of reporters;
- refer cases, with the person’s consent, to relevant support services (medical, psychological, legal);
- respond in accordance with our Policy on the Prevention of Sexual Exploitation and Abuse.

For additional information, survivors and interested parties may contact the listed organizations directly or reach out to the designated support specialist.